



TELL GIPPSLAND PHN

phn
GIPPSLAND

An Australian Government Initiative

Gippsland PHN Needs Assessment engagement and priority setting - stakeholder consultation workshops.

Thanks for helping us set the priorities for the future of health services in Gippsland.

WHAT WE DID:

- Workshops held across the six local government areas of Gippsland in the first two weeks of August 2021, using a mix of face-to-face and online models.
- Total participants – 85 community members and professionals

WHAT WE HEARD WAS IMPORTANT:

- Service navigation
- Young people a priority
- Accessibility barriers for My Aged Care
- Housing availability
- Digital health has improved care access
- Youth mental health
- A holistic approach
- Early intervention, especially for youth
- Family violence and gender equity
- Accessibility – especially to speech pathologists and paediatricians
- Continuity of care
- Climate change
- Care coordination
- Mental health support for the missing middle
- Support for people with disabilities, mental health and chronic illness
- Engagement with CALD communities
- Access to doctors
- Outreach, connectivity, transport
- Health literacy
- End of life care
- Maternal and child health

"family violence: it's a really big determinant of health and wellbeing"

"I want holistic care, no wrong door...too many services have exclusion criteria..."

"We're a bush nursing community, an ageing community who is largely digitally illiterate."

"Working in mental health, the early intervention and prevention is key."

"In the COVID world, gender continues to be an issue through caring responsibilities"

"We have an epidemic of older people, including LGBTI people and trans people."

"If we're going to use more telehealth then Commonwealth needs to invest in the infrastructure to support it (because our internet is poor)."