



Integrated Team Care (ITC)

This information is to support GP's and Nurses to understand the ITC program.

The Integrated Team Care (ITC) program was established to help Aboriginal and Torres Strait Islander people with complex chronic conditions to effectively manage their conditions through access to one-on-one assistance from care coordinators.

The ITC program funds care coordinators and outreach workers to provide coordinated and multidisciplinary care to improve health outcomes for Aboriginal and Torres Strait Islander people with a chronic conditions.



Client eligibility

Eligible people are Aboriginal or Torres Strait Islander people, including children, who have been diagnosed with a chronic condition and who have a GP management plan (GPMP) and/or a Team Care Arrangement (TCA). Clients must be referred to the Integrated Team Care program by a GP.

MBS Item No: 721 & 723



Supplementary Services

ITC program providers receive an allocation of Supplementary Services funding.

This is a limited funding pool of funds to be used when services are not able to be funded through any other program in a clinically acceptable timeframe and where the need is documented in the client's care plan.

Goods/Services that can be utilised by supplementary Services, are as follows:

- Medical aids (conditions apply)
- Dose administration aids
- Assistive breathing equipment (including asthma spacers, nebulisers, masks for asthma spacers and nebulisers, continuous positive airways pressure (CPAP) machines and accessories for CPAP machines)
- Blood sugar/glucose monitoring equipment
- Medical footwear prescribed and fitted by a podiatrist
- Mobility aids (conditions apply)
- Spectacles (conditions apply)
- Specialist appointments

*Providers can apply for Supplementary Services directly to the PHN if their client is not part of the ITC program or does not wish to be referred.



Care coordinators

Qualified health workers, such as nurses and Aboriginal health workers, provide culturally appropriate care, advocate on behalf of the patient and work collaboratively with health professionals. They also work with the patient to understand their condition and work towards self-management. They capture and share clinical information with relevant providers.



Outreach Workers

Outreach workers are the community liaison contact, encouraging patients to attend appointments and accompanying them to appointments as necessary. They collect medications and provide support to visiting health professionals.

Current ITC providers in Gippsland

- Ramahyuck District Aboriginal Corporation: (03) 5143 1644
- Gippsland and East Gippsland Aboriginal Cooperative: (03) 5134 3816
- Lakes Entrance Aboriginal Health Association: (03) 5155 8300
- Moogji Aboriginal Council: (03) 5154 2133