

Inclusion/exclusion criteria

Non-exhaustive list

medicare

Urgent Care Clinic

Patient must have a level of independent mobility AND

- An injury or illness that is suitable for management in a primary care setting
- Requires same day review
- Is unable to access GP and/or only option is to present to ED

Theme	Inclusion criteria	Exclusion criteria
Infection	<ul style="list-style-type: none"> • Non-septic cellulitis failing to respond to oral antibiotics • Sexually Transmitted Infections • Cellulitis/abscesses • Urinary tract infections 	<ul style="list-style-type: none"> • Sepsis, septic cellulitis
Injury	<ul style="list-style-type: none"> • Lacerations/abrasions • Minor burns • Suspected fractures, sprains • Sports injuries • Minor injuries • Occupational health and workplace injuries • Minor head injuries without LOC 	<ul style="list-style-type: none"> • Head, neck or back injury where fracture or intracranial haemorrhage is suspected. • Haemorrhage that cannot be controlled • Paediatrics with abdominal pain relating to trauma (any age) • Head Injuries with LOC that have not returned to normal neurological function Back injury with neurological abnormalities
Respiratory	<ul style="list-style-type: none"> • Bronchitis • Minor illnesses 	<ul style="list-style-type: none"> • Chest pain • Serious breathing difficulties
Gut	<ul style="list-style-type: none"> • IV rehydration – gastritis, hyperemesis 	<ul style="list-style-type: none"> • Crohns • Diverticulitis
Ear nose and throat	<ul style="list-style-type: none"> • Ear nose throat conditions 	<ul style="list-style-type: none"> • Complication from surgery (contact surgeon)
Fainting orfitting	<ul style="list-style-type: none"> • After fitting and recovery to normal, all ages, not related to head injury 	<ul style="list-style-type: none"> • Unconscious collapse/falls with concurrent anticoagulant or antiplatelet use Limp or floppy child, not responding.
Skin condition/allergy	<ul style="list-style-type: none"> • Rash • Infected pimple or cyst • Lumps and bumps, cuts or scratches 	<ul style="list-style-type: none"> • Anaphylaxis, suspected meningococcal
Infants and pregnancy	<ul style="list-style-type: none"> • First trimester bleeding (mild) Paediatrics 	<ul style="list-style-type: none"> • Appendicitis • Pregnancy issues post first trimester • Ectopic pregnancy
Miscellaneous	<ul style="list-style-type: none"> • Simple dental pain • Minor illnesses 	<ul style="list-style-type: none"> • Complication from surgery (contact surgeon) • Severe pain • Unable to mobilise independently or unassisted with existing aid • Drug overdose • Administration of narcotic analgesia prior to arrival • Requirement for ongoing Intravenous narcotic analgesia • Unstable or complex mental health issues • Not managing at home/likely to be admitted Bariatric (> 200kg)