

# Annual Report 2017/18

The Annual Report of  
Gippsland Primary  
Health Network





# Our Region

Gippsland PHN respectfully acknowledges the traditional owners and custodians of the land. Gippsland PHN pays respect to its Elders past and present.



17%  
East Gippsland  
45,040

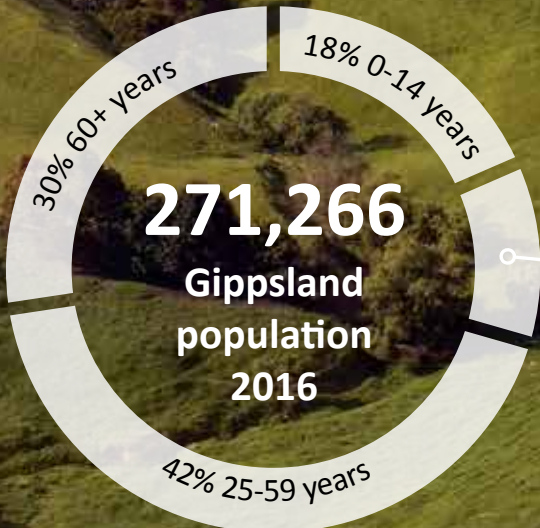
18%  
Baw Baw  
48,479

16%  
Wellington  
42,983

12%  
Bass Coast  
32,804

11%  
South Gippsland  
28,703

27%  
Latrobe  
73,257



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# Our Vision

A Measurably Healthier Gippsland

Gippsland Health Network, trading as Gippsland PHN, has rapidly matured in the primary health sector as a leading organisation and today plays a vital role at a local, state and national level.



Gippsland PHN's strategic direction is defined in our vision, core functions (mission), objectives, principles, enablers, values and behaviours.

## OUR CORE FUNCTIONS



HEALTH PLANNING



COMMISSIONING SERVICES



PRACTICE SUPPORT



SYSTEM INTEGRATION

## OUR ENABLERS



TECHNOLOGY



FINANCIAL



PEOPLE



GOVERNANCE



DATA

*"Our vision is a measurably healthier Gippsland"*

## OUR PRINCIPLES



A long-term, whole system perspective



Leading innovation and evidence based practice



Equitable access



Performance, efficiency and value



Collaborative local leadership



Consumer self-determination and empowerment

## OUR HEALTH PRIORITIES 2016 - 2018

### SUPPORTING PEOPLE



Children (0-14 years)  
People with disabilities  
Indigenous people  
People with social and financial worries  
People 60 years or over  
Young people (12-25)

### MAIN HEALTH ISSUES



Alcohol and other drugs  
Cancer  
Heart-related issues  
Ongoing lung related issues  
Diabetes  
Immunisation  
Mental Health  
Reproductive/ Sexual health

### BETTER HEALTH CHOICES



Access to services  
Better use of technology  
Services working together  
High-quality care  
Adequate trained health professionals

### PREVENTION



Lifestyle factors  
Community connectedness  
Family violence

# Our Board of Directors



Dr Sinead De Gooyer  
Chair



Mr Duncan Malcolm  
Deputy Chair



Mr Mark Biggs



Mr Murray Bruce



Dr Nola Maxfield



Ms Kellie O'Callaghan



Ms Anne Peek



Ms Julie Rogalsky



Ms Therese Tierney

2015/16  
2,422


2016/17  
6,136

2017/18  
6,291




Our stakeholder engagement interactions has increased by more than 150% since 2015/16.


# Our Executive



Ms Marianne Shearer  
Chief Executive Officer



Ms Amanda Proposch  
Executive Manager, Operations



Mr Robert Cherry  
Executive Manager Corporate Services

Gippsland PHN's membership comprises a broad range of individual and organisational members and has been stable during the 2017/18 year.

Organisational Members as at 30 June 2018		Individual Membership as at 30 June 2018	
General Practice	11	General Practitioner	16
Health Service	6	Nurse	8
ACCHO	1	Psychologist/Counsellor	2
Bush Nursing	1	Pharmacist	1
Community Health	2	Podiatrist	1
Mental Health	2	Radiographer	1
Aged Care	1	Medical Practitioner	1



# Engagement with professional stakeholders

Our Stakeholder Engagement and Communication Governance Framework guides us as we involve our stakeholders in key decisions of the organisation when delivering on our core functions: health planning, system integration, commissioning and support to general practice and other health professionals.



# Innovation

## POLAR GP

**70%** of all GP practices in Gippsland have POLAR GP installed.

Rolled out the upgrade of POLAR GP including installation in all sites and the onboarding of clinics onto new and improved POLAR GP browser-based reports.

**FACE-TO-FACE POLAR GP TRAINING** delivered to practice staff from **42 out of 57 (74%)** of POLAR GP practices across Gippsland.

## 2017-18 Small Innovation Grants Program

In 2017, Gippsland PHN provided an opportunity for organisations to receive a grant from one of two streams of funding offered under the 2017-18 Small Innovation Grants Program.

**10 Organisations** awarded small grants

**Community**  
Up to \$25,000 for health services

**After Hours Primary Care**  
Up to \$30,000 for health services or Consortia/ partnership approaching

Installation and training of POLAR GP HARP Risk Assessment Report in South Gippsland Practices participating in Ambulance Victoria Nurse Led Care Coordination Project.

**ROLLED OUT POLAR GP ACROSS ENABLED GIPPSLAND ZEDMED CLINICS.**

A collaborative computer lab supporting over 40 general practice supervisors was held at the Eastern Victoria General Practice Training (EVGPT) residential workshop in October 2017 in the Yarra Valley.

**FINALISED AND PILOTED POLAR QUARTERLY PRACTICE SUPPORT REPORTS.**

Conducted six educational computer laboratory sessions throughout Gippsland (including in Bairnsdale, Leongatha and Moe) on data analysis in general practice – POLAR GP.

## Sub-regional Clinical Councils

**Gippsland PHN's membership comprises a broad range of individual and organisational members.**

### Bass Coast and South Gippsland Clinical Council



#### Council members:

- Dr Trevor Andrews (GP) Chair, July - December 2017
- Dr Sue Comerford (GP), Chair, December 2017 to current
- Paul Greenhalgh (Nurse)
- Tania Findlay (Nurse)
- Anna Close-Mewett (Nurse)
- Gayle Bloch (Practice Manager)
- Francis Sullivan (Allied Health)
- Joanne Drury (Psychologist)
- Rhett McLennan (Aged Care)
- Alice Bradley (Practice Manager)
- Dr Mike Fitzgerald (GP)
- Carlene Hurst (Mental Health Nurse)
- Dr Nola Maxfield (Gippsland PHN Board)

### Latrobe and Baw Baw Clinical Council



#### Council members:

- Dr Letitia Clark, (GP) Chair
- Ms Leanne Coupland (Allied Health)
- Dr Fred Edwards (GP)
- Ms Audra Fenton (Nurse)
- Mr Stuart Jillings (Dementia/Aged Care Nurse Practitioner)
- Ms Elizabeth Plunkett (Pharmacy)
- Ms Helen Rawlings (Mental Health)
- Dr Patrick Ruane (GP)
- Mr Murray Bruce (Gippsland PHN Board)
- Mr Mark Biggs (Gippsland PHN Board) July - December 2017

### Wellington & East Gippsland Clinical Council



#### Council members:

- Dr Peter Stevens (Chair)
- Dr Myles Chapman (GP)
- Mr Owen Connolly (Mental Health Nurse Practitioner)
- Ms Sharee Johnson (Psychologist)
- Dr Patrick Kinsella (GP)
- Ms Cassandra Mayman (Practice Manager)
- Mr Brendon Moar (Pharmacist)
- Ms Paula Morgan (ACCHO)
- Dr Andrew Roberts (GP)
- Dr Elisabeth Wearne (GP)
- Ms Julie Rogalsky (Gippsland PHN Board)
- Mr John Gibson (Dentist) July - August 2017

### Community Advisory Committee



- Ms Anne Peek (Chair) (Gippsland PHN Board)
- Mr Duncan Malcolm (Gippsland PHN Board)
- Ms Patricia Bryce
- Ms Marion Byrne
- Ms Sue Gaffney
- Mr Michael Klein
- Ms Julie Hocking
- Ms Cheryl Drayton
- Ms Catriona Knothe
- Mr John Lawrence
- Ms Robyn Proffitt
- Ms Jeanne Van Der Geest Dekker



# Integration & Partnership



**Smoking Cessation**  
PITCH TO QUIT VIDEO COMPETITION  
**23** PEOPLE **26** PITCHES  
Entrants ranged from 16-53 years of age



**BreastScreen**  
MOBILE SCREENING SERVICE  
In partnership with BreastScreen Victoria, Marjorie, the pink mobile screening service van, was located at Ramahyuck in Morwell and Coles in Moe over three weeks.



**Telehealth Training**  
Alfred Health in partnership with Gippsland PHN and Bairnsdale Regional Health Service is providing telehealth training to GPs in East Gippsland to further support the facilitation of telehealth specialist consultations in neurology and cardiology.

*Working together with our community, we are respectful and accountable, showing quality-focused and innovative approaches to achieve our vision of a measurably healthier Gippsland.*





## Improved Access to Health Services

Your health record  
in your hands

#myhealth

**30** new providers registered in the past 12 months, a total of **46** as of the end of June 2018.

In the Gippsland region, 100% of awareness and engagement was met for the My Health Record Expansion Program with GPs.

*"Our vision is a measurably healthier Gippsland"*

### Health Pathways



**100** localised pathways before **31 December 2017**

**155** localised pathways as at **30 June 2018**

**98** pathways localised in the **17/18 financial year**

**445** individual requests for access as at **30 June 2018**



As of June 2018,  
**49,071**  
residents in Gippsland  
have opted-in/  
registered for a  
My Health Record.



# Cultural Appropriate Support and Other Diverse Communities



## Inaugural Gippsland Primary Health Awards

*Gippsland PHN would like to thank everyone who submitted a nomination and congratulate our finalists.*

### The Indigenous Health Program supports the health needs of Aboriginal and Torres Strait Island people across Gippsland.

#### INTEGRATED TEAM CARE

- > Integrated Team Care (ITC) program delivered 2,761 occasions of service
- > The ITC program is continuing to grow and achieve positive outcomes for community members, which is demonstrated by forecasted targets being exceeded.
- > The ITC program has effectively engaged and supported better health outcomes for our communities.
- > Care coordinators have strong relationships with the Gippsland PHN program officer where they can seek assistance to understand the program requirements to enable increase service delivery and quality of service.
- > Contract deliverables have been tailored to respond to the Indigenous population's needs with a strong understanding of culture, taking into account holistic health needs of the Indigenous community.

#### OPENING OF DR JANE'S PLACE

*In June 2018, Gippsland PHN supported the opening of Dr Jane's Place, a place to support the region's most vulnerable young people and their families.*

#### LAUNCH OF BLACK PAGES

A health service directory for Gippsland's Indigenous community known as Black Pages was developed and printed in 2017.

**Black Pages launched its online directory in July 2018.**



In 2018, Gippsland PHN invited nominations from local individuals and/or health organisations who have made significant contributions to the health of the community and/or other health professionals.

These awards were represented through four priority areas to recognise:



#### Innovation

##### Outcome Health

Mental Health in Pharmacy Initiative

##### Gippsland Lakes Community Health

Healthy Eating for Life —  
Changing school culture

##### ACSO — Australian Community Support Organisation

Family Army tackling stigma wearing 2 hats



#### Integration

##### South Coast Youth Clinic Partnership and Five Partners

TOGETHER we do better for the Youth of  
South Coast...

##### West Gippsland Healthcare Group

I.CAN — Cancer Survivorship Program

##### West Gippsland Healthcare Group

Working in partnership to increase access  
to drinking water in Baw Baw

##### Gippsland Lakes Community Health and Save the Children

Working in partnership — spreading  
the message



#### Improved access to health services

##### Wonthaggi Medical Group

Pharmacotherapy Clinic

##### Latrobe Community Health Service

Pregnancy Dental Referral Project

##### Latrobe Community Health Service

Windana Outreach Dental Program

##### Latrobe Community Health Service

Integrated model to improve self-management  
of those living with cancer as a chronic illness:  
enabling and empowering clients

##### Erin Dolan and Associates

Psychological Services

##### Gippsland Lakes Community Health

Allied Health Team

Is there a diagnosis?

##### Latrobe Regional Hospital

Expansion of a telemedicine model  
into the patient's home



#### Cultural appropriate support for Indigenous and other diverse communities

##### Ramahyuck District Aboriginal Corporation

Merinda Harrison-Drake — individual  
nomination for Care Co-ordination,  
Baw Baw Shire

##### Latrobe Community Health Service

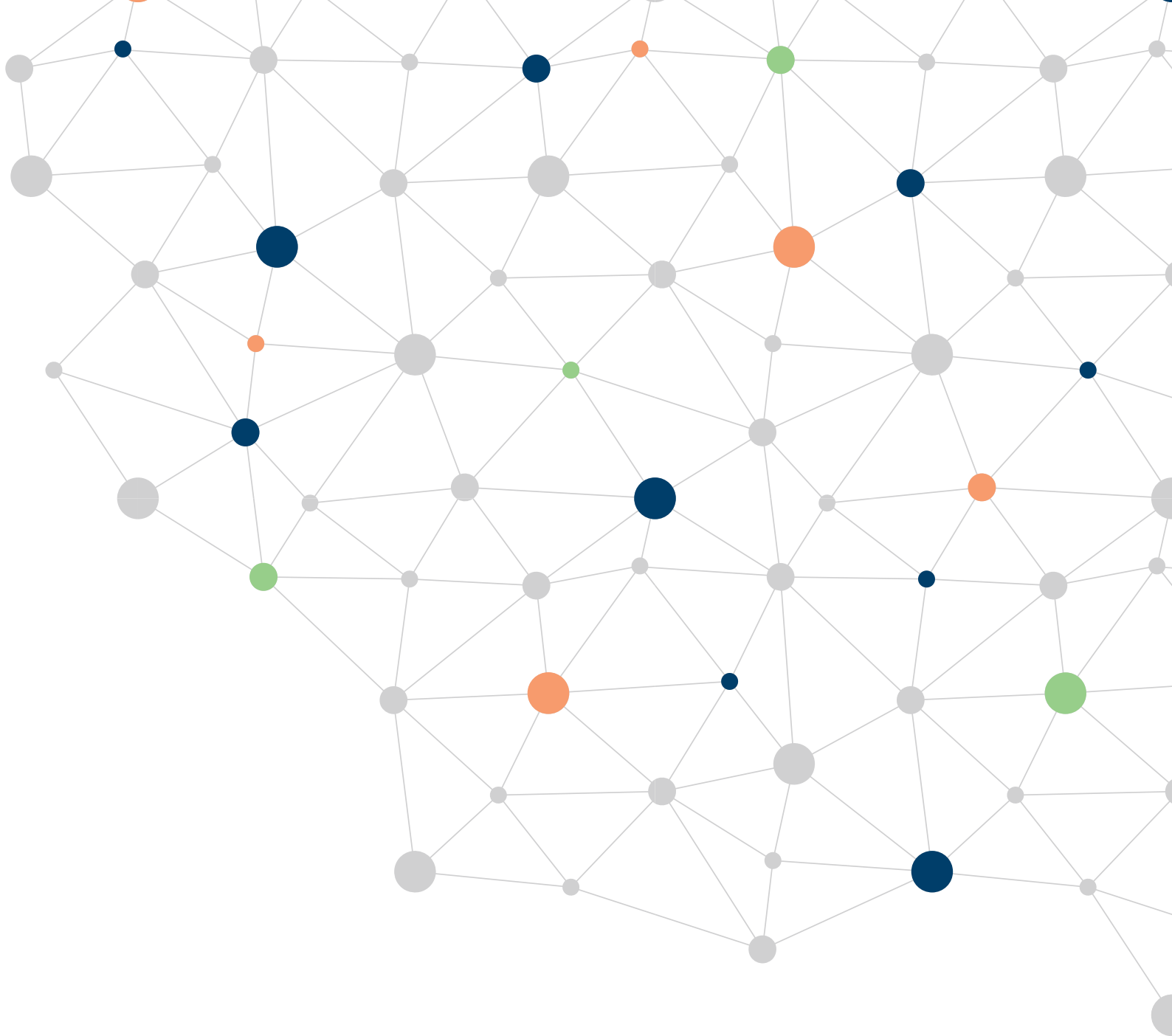
Student Indigenous Outreach Dental Program

##### Relationships Australia Victoria —

Headspace Bairnsdale

Unique but United (U.B.U)





An Australian Government Initiative

[www.gphn.org.au](http://www.gphn.org.au)

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**Locations** 13 McBride Avenue, Wonthaggi, and 183 Main Street, Bairnsdale

Gippsland Health Network trading as Gippsland PHN ABN 52 155 514 702