20 FORGE CREEK ROAD,
BAIRNSDALE VIC 3875

RESPIRATORY CLINIC PHONE NUMBER 4116 2014

ADMIN@BMG438.COM.AU

Respiratory Clinic Patient Flow Process



Patient

Patient is directed to contact respiratory clinic directly (4116 2014), GP clinic can do this on patient's behalf.

Rings their usual GP clinic

If eligible, patient is directed to book appointment and complete patient registration form online with nearest Respiratory Clinic.

Patient phones National
Coronavirus Helpline 24/7 on
1800 020 080 to ascertain eligibility for
SARS-CoV-2 testing. If eligible, patient
is directed to book appointment and
complete patient registration form
online with nearest Respiratory Clinic.



Patient phone BRHS

BRHS can contact respiratory clinic on the patient's behalf (4116 2014).

If eligible, patient is directed to book appointment and complete patient registration form online with nearest Respiratory Clinic.



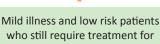
Respiratory Clinic

Patient attends respiratory clinic for clinical assessment and SARS-CoV-2 testing.

Risk factors and severity of illness are ascertained.



Moderate/severe illness.



alternative diagnoses (eg. antibiotics).



Mild illness and able to manage at home.



Refer to hospital via ambulance or private vehicle.

Respiratory clinic will call RAT phone (0427 747 013) to advise BRHS. Patient will go to triage.

Respiratory clinic will follow up test result with patient, hospital and usual GP. Hospital will send discharge summary to respiratory clinic and usual GP.



Refer to patient's usual GP for a telehealth appointment.

Seek same-day appointment.



Refer home with instructions to selfisolate while awaiting test result

Contact their usual GP for further advice as needed.



Patient is at home in self isolation awaiting test result; they will receive their result via text and phone call.

Instructed to call their usual GP as needed while awaiting result.

If contacted, GP to assess and if sending patient to hospital will call the RAT phone (0427 747 013) to advise BRHS.



Positive test

Patient's usual GP is notified of the positive result and follows then up with regular telehealth for at least 14 days

If the patient remains able to stay at home, the Respiratory Clinic will coordinate additional testing as determined by the current guidelines

If the patient becomes unwell as assessed by GP, they will need to admitted to BRHS via the RAT phone (0427 747 013).



Negative test

If patient has mild symptoms and a negative SARS-CoV-2 test, they are instructed to manage their symptoms at home and to contact their usual GP for further advice as needed.

