

De-escalation, Occupational Violence and Aggression Training

All Gippsland based health professionals are
invited to attend this Education event.

Five locations
Provided at no cost to you

Latrobe

Tuesday, 18 June 2024

9.30-3.30pm

[Register here](#)

East Gippsland

Wednesday, 19 June 2024

9.30-3.30pm

[Register here](#)

Wellington

Thursday, 20 June 2024

9.30-3.30pm

[Register here](#)

Baw Baw

Friday, 21 June 2024

9.30-3.30pm

[Register here](#)

Bass Coast / Sth Gippsland

Monday, 24 June 2024

9.30-3.30pm

[Register here](#)

Incidents of occupational violence and aggression (OVA) are on the rise.

Addressing this growing concern, Gippsland PHN has engaged Resolution Education to offer a specialised De-escalation and OVA Training program. This training is meticulously crafted to equip your team with the vital skills necessary to manage confrontational situations in the workplace effectively. It is tailored to the needs of Gippsland practices, with a focus specifically on working in both remote and Indigenous communities.

This interactive training course provides participants with a comprehensive toolkit of essential abilities. Attendees will gain expertise in recognising and responding appropriately to individuals displaying hostility or agitation in various scenarios.

The aim is to instil participants with the confidence and proficiency to de-escalate tense or potentially violent situations, fostering an environment conducive to positive and harmonious communication.

Would you like to provide feedback or suggestions on future education/training workshops?

Contact us via events@gphn.org.au