

Medical support checklist:

When a resident is unwell complete this before you call for external assistance

Introduction

Resident name:

Resident date of birth:

Situation

Main presenting problem:

Background

☐ Check resident's advanced care plan for medical treatment preferences including location of care (at home versus hospital)

Have access to the following information:

- ☐ list of current medical conditions
- ☐ up to date family, GP and Medical Treatment Decision Maker contact details
- ☐ up to date medication chart including allergies
- ☐ the resident's baseline vital signs and functional status (e.g. mobility, transfers)

Assessment

Record the resident's vital signs:

temperature

respiratory rate

blood pressure

oxygen saturation

heart rate

conscious state

other signs and symptoms of concern

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Recommendation

Low to medium acuity conditions:

- Contact nurse on-duty and refer to GP/locum, after-hours service directory, if required
- Victorian Virtual ED (VVED) register online at vved.org.au (available 24-hours, 7-days)

High acuity conditions:

- For immediate time-critical emergencies call Triple 000

Palliative Care referral options:

- Palliative Care Advice Service (PCAS) 1800 360 000 (available 7am to 10pm, 7-days)

Notes



Ambulance
Victoria



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Northern Health