# Lifeguard Remote Monitoring Platform
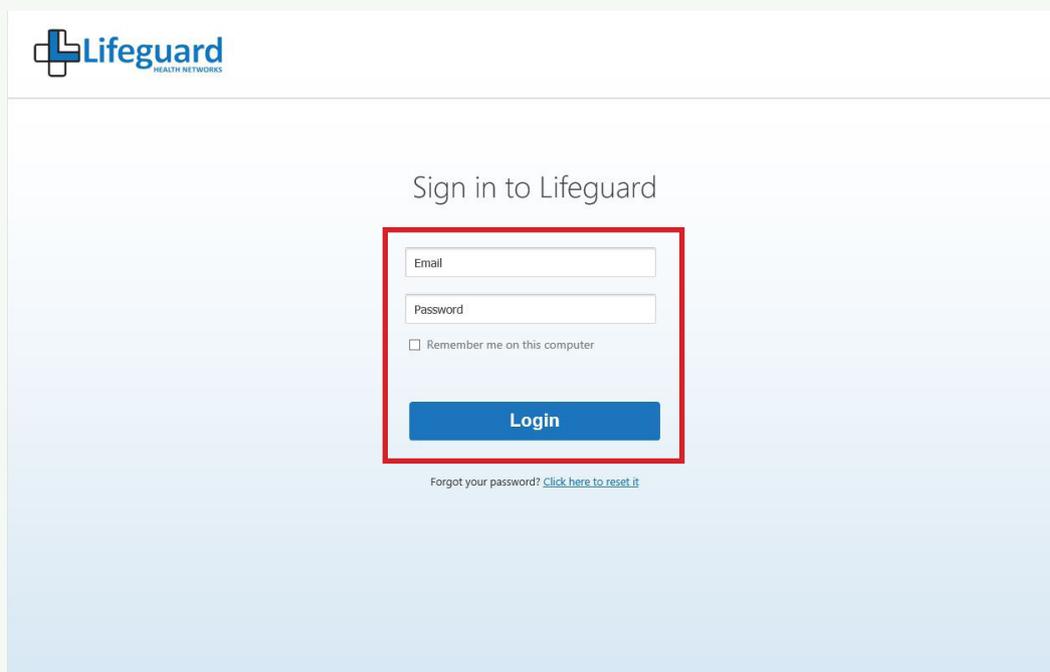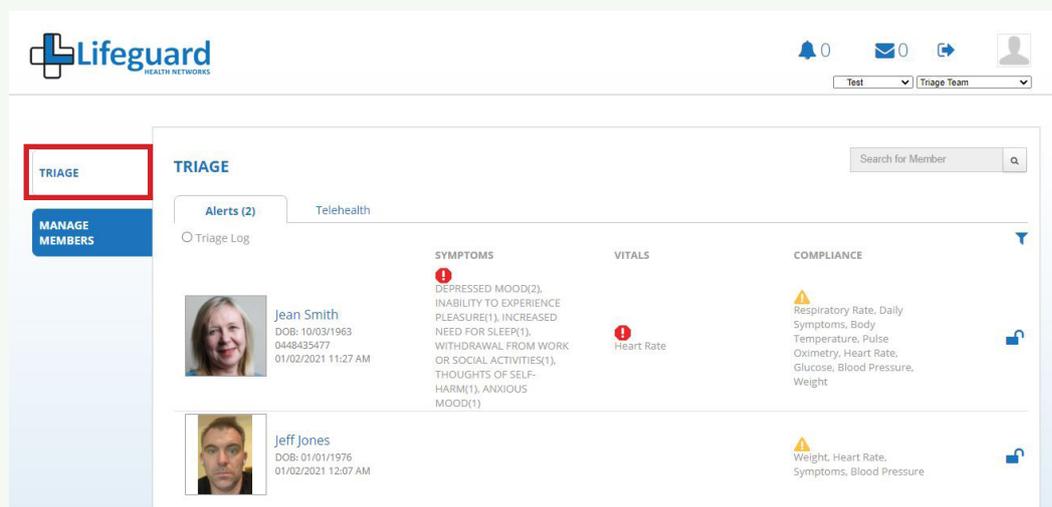## Healthcare Provider Monitoring the Triage Dashboard Quick Guide
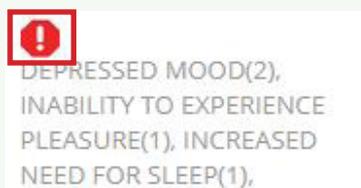
**Step 1** Login to the Lifeguard dashboard.



**Step 2** – This will take you to the triage dashboard.



**Step 3** Patients who have reported symptoms or vital signs outside of normal range will appear on the Triage Dashboard with a red warning indicator.

**Step 4** Click on the patient's name in the Triage Dashboard. This will show you more detail about what the patient has reported. By scrolling to the right, you can see all the patient's graphs. By hovering the arrow over the blue dot, you can also see what time the patient reported the symptoms. Please set screen resolution to 100% to view patient graphs.

**Step 5** Consider how you will triage and respond to the patient's symptoms. Using the buttons in the bottom right-hand corner, you may choose to message the patient or set up a telehealth appointment. The patient may call in after receiving the clinical alert on their app. By clicking on the "Reports" button, you can retrieve a more complete history of the patient's symptoms and vital signs.

**Step 6** Click on the "To be reviewed" checkbox to record that you have reviewed the patient's symptoms and vital signs.



**Step 7** Click on the "New Note" button down below the patients graph.



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**Step 8** Select the "alert group" and enter in comment. Click the "Save" button.



Triage Notes

Please select alert group:
☐ 01/02/2024 11:27 AM AEDT (Weekly Symptoms (DEPRESSED MOOD, INABILITY TO EXPERIENCE PLEASURE, INCREASED NEED FOR SLEEP, WITHDRAWAL FROM WORK OR SOCIAL ACTIVITIES, THOUGHTS OF SELF-HARM, ANXIOUS MOOD))

Leave a comment:

☑ Post to patient journal

Save

**Step 9** Once an alert in the triage dashboard has been reviewed and necessary comments entered then click "Clear Alert" in the bottom right-hand corner just down below the patients graph.

Alternately, once all alerts have been reviewed and necessary comments entered click on "Clear All Alerts" in the bottom left-hand corner just down below all patient's graph(s). This will clear the patient from the triage dashboard.

N.B. Set screen resolution to 100% to view patient graphs. Once a single alert has been reviewed by clicking review directly under a graph, if there are multiple to review the "Clear all Alerts"will become available.

**Step 10** If you want to see a full record, click the "Triage Log" button under the alerts tab.



You can then copy and paste this into the patient's electronic medical record or print a copy out.