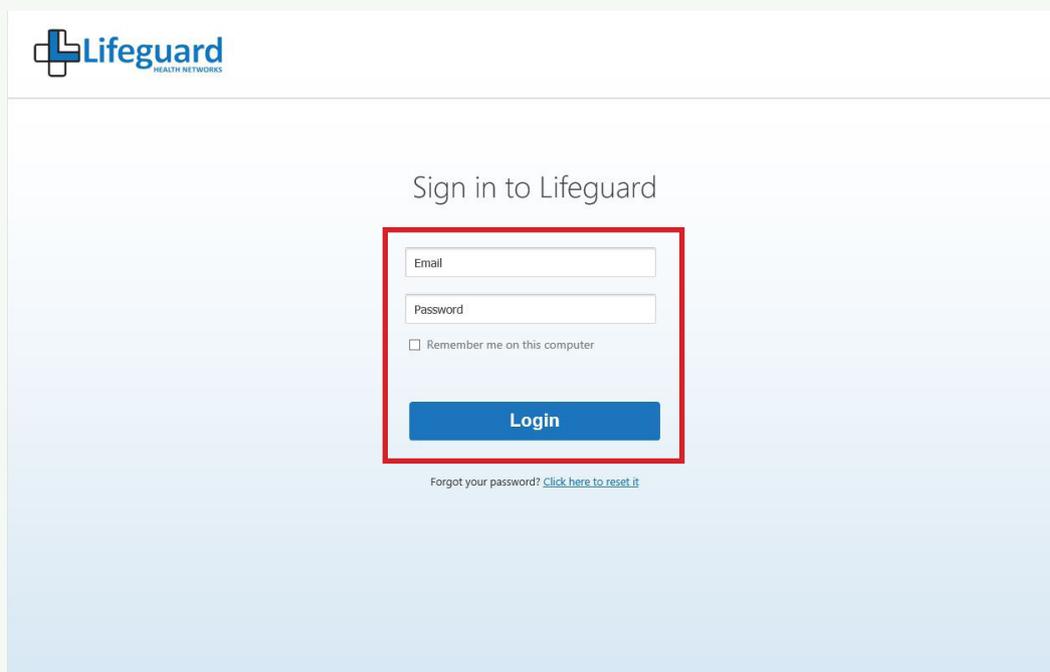


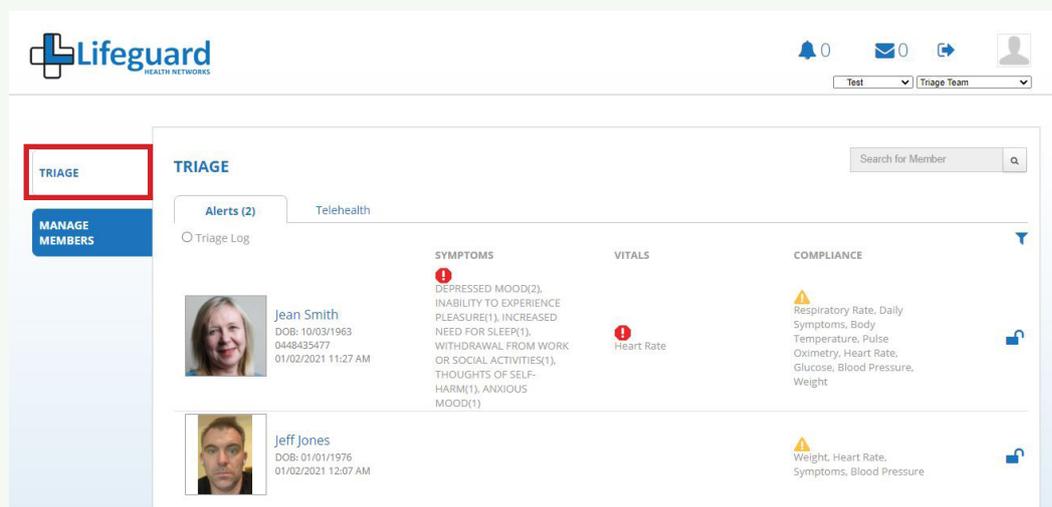
Lifeguard Remote Monitoring Platform

Healthcare Provider Monitoring the Triage Dashboard Quick Guide

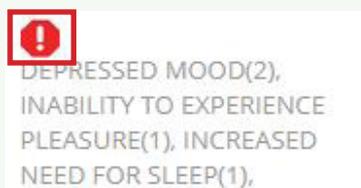
Step 1 Login to the Lifeguard dashboard.



Step 2 – This will take you to the triage dashboard.



Step 3 Patients who have reported symptoms or vital signs outside of normal range will appear on the Triage Dashboard with a red warning indicator.



Lifeguard Remote Monitoring Platform

Healthcare Provider Monitoring the Triage Dashboard Quick Guide

Step 4 Click on the patient's name in the Triage Dashboard. This will show you more detail about what the patient has reported. By scrolling to the right, you can see all the patient's graphs. By hovering the arrow over the blue dot, you can also see what time the patient reported the symptoms. Please set screen resolution to 100% to view patient graphs.

Step 5 Consider how you will triage and respond to the patient's symptoms. Using the buttons in the bottom right-hand corner, you may choose to message the patient or set up a telehealth appointment. The patient may call in after receiving the clinical alert on their app. By clicking on the "Reports" button, you can retrieve a more complete history of the patient's symptoms and vital signs.

Jean Smith ●
DOB: 10/03/1963
Monday 11:27 AM

Call Now (triggered)
2/1/2021 11:29 AM AEDT

Weekly Symptoms - DEPRESSED MOOD

Very severe
Severe
Moderate
Mild
None

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, what was the SEVERITY of your DEPRESSED MOOD? High DEPRESSED MOOD (Severe)

To be reviewed

Weekly Symptoms - DEPRESSED MOOD

Very much
Quite a bit
Somewhat
A little bit
Not at all

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, how much did your DEPRESSED MOOD INTERFERE with your usual activities? High DEPRESSED MOOD (Very much)

To be reviewed

Care Plan Reports Telehealth Consult
New Note Triage Log Message

Lifeguard Remote Monitoring Platform

Healthcare Provider Monitoring the Triage Dashboard Quick Guide

Step 6 Click on the “To be reviewed” checkbox to record that you have reviewed the patient’s symptoms and vital signs.

Jean Smith ●
DOB: 10/03/1963
Monday 11:27 AM

Call Now (triggered)
2/1/2021 11:29 AM AEDT

Weekly Symptoms - DEPRESSED MOOD

Very severe
Severe
Moderate
Mild
None

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, what was the SEVERITY of your DEPRESSED MOOD? High DEPRESSED MOOD (Severe)

To be reviewed

Weekly Symptoms - DEPRESSED MOOD

Very much
Quite a bit
Somewhat
A little bit
Not at all

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, how much did your DEPRESSED MOOD INTERFERE with your usual activities? High DEPRESSED MOOD (Very much)

To be reviewed

Care Plan Reports Telehealth Consult
New Note Triage Log Message

Step 7 Click on the “New Note” button down below the patients graph.

Jean Smith ●
DOB: 10/03/1963
Monday 11:27 AM

Call Now (triggered)
2/1/2021 11:29 AM AEDT

Weekly Symptoms - DEPRESSED MOOD

Very severe
Severe
Moderate
Mild
None

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, what was the SEVERITY of your DEPRESSED MOOD? High DEPRESSED MOOD (Severe)

To be reviewed

Weekly Symptoms - DEPRESSED MOOD

Very much
Quite a bit
Somewhat
A little bit
Not at all

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, how much did your DEPRESSED MOOD INTERFERE with your usual activities? High DEPRESSED MOOD (Very much)

To be reviewed

Care Plan Reports Telehealth Consult
New Note Triage Log Message

Lifeguard Remote Monitoring Platform

Healthcare Provider Monitoring the Triage Dashboard Quick Guide

Step 8 Select the “alert group” and enter in comment. Click the “Save” button.

Triage Notes

Please select alert group:

01/02/2021 11:27 AM EDT (Weekly Symptoms (DEPRESSED MOOD, INABILITY TO EXPERIENCE PLEASURE, INCREASED NEED FOR SLEEP, WITHDRAWAL FROM WORK OR SOCIAL ACTIVITIES, THOUGHTS OF SELF-HARM, ANXIOUS MOOD))

Leave a comment:

Post to patient journal

Save

Lifeguard Remote Monitoring Platform

Healthcare Provider Monitoring the Triage Dashboard Quick Guide

Step 9 Once an alert in the triage dashboard has been reviewed and necessary comments entered then click “Clear Alert” in the bottom right-hand corner just down below the patients graph.

Alternately, once all alerts have been reviewed and necessary comments entered click on “Clear All Alerts” in the bottom left-hand corner just down below all patient’s graph(s). This will clear the patient from the triage dashboard.

N.B. Set screen resolution to 100% to view patient graphs. Once a single alert has been reviewed by clicking review directly under a graph, if there are multiple to review the “Clear all Alerts” will become available.

Jean Smith •
DOB: 10/03/1963
Monday 11:27 AM

Call Now (triggered)
2/1/2021 11:29 AM AEDT

Weekly Symptoms - DEPRESSIONED MOOD

Very severe
Severe
Moderate
Mild
None

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, what was the SEVERITY of your DEPRESSIONED MOOD? High DEPRESSIONED MOOD (Severe)

Alecia Brown (reviewed)
2/1/2021 1:33:08 PM

Clear Alert

Weekly Symptoms - DEPRESSIONED MOOD

Very much
Quite a bit
Somewhat
A little bit
Not at all

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, how much did your DEPRESSIONED MOOD INTERFERE with your usual activities? High DEPRESSIONED MOOD (Very much)

To be reviewed

Clear All Alerts (Symptoms Trending Alerts)

Care Plan Reports Telehealth Consult
New Note Triage Log Message

Lifeguard Remote Monitoring Platform

Healthcare Provider Monitoring the Triage Dashboard Quick Guide

Step 10 If you want to see a full record, click the “Triage Log” button under the alerts tab.

Weekly Symptoms - DEPRESSED MOOD

Very severe
Severe
Moderate
Mild
None

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, what was the SEVERITY of your DEPRESSED MOOD? High DEPRESSED MOOD (Severe)

Alecia Brown (reviewed)
2/1/2021 1:33:08 PM [Clear Alert](#)

Weekly Symptoms - DEPRESSED MOOD

Very much
Quite a bit
Somewhat
A little bit
Not at all

01/26 01/27 01/28 01/29 01/30 01/31 Today
(Recordings for the prior 6 days)

CRITICAL: In the last week, how much did your DEPRESSED MOOD INTERFERE with your usual activities? High DEPRESSED MOOD (Very much)

To be reviewed

[Clear All Alerts \(Symptoms Trending Alerts\)](#) [Care Plan](#) [New Note](#) [Reports](#) [Triage Log](#) [Telehealth Consult](#) [Message](#)

You can then copy and paste this into the patient’s electronic medical record or print a copy out.

TRIAGE Search for Member

Alerts (2) Telehealth

< back [Triage Log](#) 11/30/2020

Date: 30/11/2020 10:29 AM AEDT
Type: Lifeguard PROM(s)

Name: James Earl
MRN#:
Reason for call: Clinical Trending Alert
Primary HCP: N/A
Designated Proxy: N/A

Alert Triggered: 30/11/2020 10:29 AM AEDT
Call Now Triggered: 30/11/2020 10:30 AM AEDT
Reviewed by Staff: 30/11/2020 10:53 AM AEDT
Reviewed by: Tim Blake
Mean Time to Review (MTRR): 00:23 min.

Details:
Symptoms
SHORTNESS OF BREATH - In the last 24 hours, what was the SEVERITY of your SHORTNESS OF BREATH at its WORST? (Severe)
HEART PALPITATION - In the last 24 hours, what was the SEVERITY of your POUNDING OR RACING HEARTBEAT (PALPITATIONS) at its WORST? (Severe)

TRIAGE NOTES:
11/30/2020 10:53 AM AEDT (Tim Blake)
Have spoken with James and agreed that he will come in for an urgent GP appointment.

Date: 24/11/2020 01:35 PM AEDT