

Living with COVID

Positive Case – Commissioned Home Visits

Frequently Asked Questions

What is Living with COVID | Positive Case – Commissioned Home Visits?

The program is focused on reducing hospitalisations and allowing people to remain in their home while infected with COVID-19, and supported by General Practitioners and Registered Nurses conducting home visits.

Gippsland PHN will provide funding to General Practices and Aboriginal Community Controlled Health Organisations (ACCHO) who are actively managing COVID-19 positive cases to enable home visits to those in the community who are managing COVID-19 at home. This includes home visits to Residential Aged Care Facilities (RACF) residents.

What is the scope of the home visit – who can be supported by this program?

This program is to assist those diagnosed with COVID-19 who are managing their diagnosis at home or are being managed in a RACF who need assessment and management relating to COVID-19 and other health conditions while the patient is isolating or while symptomatic (e.g. injury, wound dressing, chronic disease management).

Who should conduct the in-home visit?

General Practices and ACCHOs that have the current structure, protocol and clinical governance to facilitate home visits.

Are Practice Nurses able to conduct the home visits?

Practices can engage their practice nurses, nurse practitioners or GPs to provide home visits in this model.

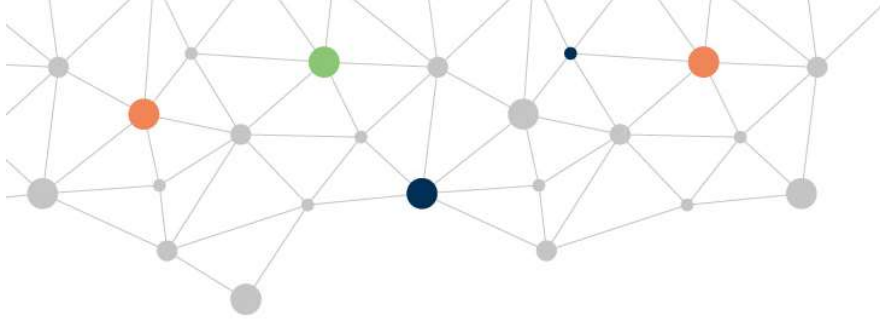
Staff providing direct care to consumers must hold the appropriate registration with Australian Health Practitioner Regulation Agency (AHPRA) – nursing staff minimum qualification is Registered Nurse Division 1.

Staff must also hold appropriate Professional Indemnity Insurance, or be covered by their employer's insurance.

How much do I receive for each home visit?

General Practices and ACCHOs will be paid a \$250.00 (+ GST) fee for each visit however the practice is **unable to claim an MBS Medicare rebate on top of this**. This fee includes an amount for reporting requirements to be met and is a flat fee for all visits.

Can the home visit be after hours?



Yes, however the same fee of \$250.00 per visit will apply.

Can I claim for additional travel?

No, the fee for service includes travel.

How do I seek payment?

Payment will be provided on submission of a monthly invoice including a report provided by Gippsland PHN. You can access the reporting template on our [website](#). This report and invoice should be emailed to primarycareresponse@gphn.org.au

What are the reporting requirements for the programme?

General Practices and ACCHOs will need to provide clear reporting of service contacts as per Gippsland PHN monthly activity reporting template. This report will include but not limited to:

- Date visit occurred
- Time taken
- Primary purpose of visit

Monitoring guidelines

What guidelines can I use to monitor patients?

The RACGP website provides guidance as per the following link:

<https://www.racgp.org.au/clinical-resources/covid-19-resources/other-health-issues/covid-19-home-care-guidelines>

Where to go for more information

Please contact the Primary Care Response team or your Program Delivery Officer. You can email the Gippsland PHN Primary Care Response Team via primarycareresponse@gphn.org.au

Reporting Template for Payment (Download):

https://gphn.org.au/what-we-do/emergency-preparedness-response-recovery/covid-19/covid-19-for-professionals/commissioned_home_visits/