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Gippsland PHN releases 2024-25 Annual Report

Gippsland PHN has released its 2024-25 Annual Report, highlighting a year defined by courage, collaboration and innovation across the region.

This year's theme, *Challenge to Courage*, reflects how Gippsland PHN, its partners and communities have met complex challenges head-on to strengthen primary care and improve health outcomes.

Board Chair Nathan Voll said the report demonstrates the organisation's strong governance, partnerships and commitment to equity.

"Throughout 2024-25 we have seen courage across Gippsland, from primary care professionals implementing reform to communities helping to shape local health solutions. Strong audit results and stakeholder feedback show that Gippsland PHN is a trusted and collaborative leader in regional primary health improvement," Mr Voll said.

CEO Amanda Proposch said the report highlights how data, lived experience and local insight are guiding commissioning and service design.

"Our focus continues to be on strengthening primary care capability, improving access for people with complex needs and supporting community-led models of care," Ms Proposch said. *"We have seen meaningful progress across digital health, trauma-informed support, chronic disease management, healthy ageing and lived experience integration."*

Some of this year's achievements include:

- Expanding access to care for people with the most complex needs
- Strengthening primary care capability through digital health, data insights and quality improvement
- Delivering trauma-informed support programs for victim-survivors of family, domestic and sexual violence
- Improving chronic disease management and healthy ageing outcomes
- Embedding lived experience and community voice into commissioning and service design
- Building stronger partnerships that support place-based, community-led care
- Enhancing system integration through improved pathways, shared care and coordinated models
- Strengthening organisational governance, supported by strong audit results and positive stakeholder feedback

These achievements highlight the courage, collaboration and innovation demonstrated across Gippsland throughout the year. We thank all partners and providers for their ongoing commitment to improving health outcomes for our communities.

Access the Gippsland PHN 2024-25 Annual Report [here](#).

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