



## Vaccine Helpers program extended

26 September 2022

Gippsland Primary Health Network's successful Vaccine Helpers program has been extended in Latrobe City and South Gippsland Shire.

The program has also been expanded from helping people access their electronic vaccination certificates to also providing assistance in accessing My Health Record.

Latrobe City staff will assist their community through a series of workshops, one-on-one sessions and accessible guidelines at all four library branches, three leisure centres and the council headquarters reception area.

In South Gippsland, there will be drop-in sessions at community houses and Centrelink, pop-up assistance at residential aged care facilities, other council facilities and Men's Sheds.

Gippsland PHN Chief Executive Officer, Amanda Proposch, said the initial program had assisted 351 people between November 2021 and April 2022 with positive feedback across all locations.

"The outcomes have been positive with people appreciating that personal help in navigating technology to access important health information," Ms Proposch said

"This is often not as easy as it sounds, especially for people who are not familiar with, or have access to, technology. This program has helped them overcome barriers to accessing important government services.

"We are very pleased that many people in the community are taking advantage of this assistance and hope that this continues through expanding opportunities for access."



If you want to find out more, you can call:

- Latrobe City on 1300 367 700
- South Gippsland Shire on 5662 9200

## **ENDS**

*Gippsland PHN is part of a national network of 31 Primary Health Networks across Australia. Primary Health Networks are predominantly funded by the Australian Government to tackle identified national objectives and priority areas. Visit: [gphn.org.au](http://gphn.org.au)*

***For more information, contact Lynne Smith at Gippsland PHN on 0438 918 234.***