

# Respiratory Clinic Patient Flow Process



Patient



Rings their usual GP clinic

Patient is directed to contact respiratory clinic directly, GP clinic can do this on patient's behalf.

If eligible, patient is directed to book appointment and complete patient registration form online with nearest respiratory clinic.

Patients can book online directly at [thcc.com.au](https://thcc.com.au)

They will be taken through an initial screening and then through to booking.



Patient phones National Coronavirus Helpline 24/7 on **1800 020 080** to ascertain eligibility for SARS-CoV-2 testing.

If eligible, patient is directed to book appointment and complete patient registration form online with nearest respiratory clinic.

Booking via link <https://www.health.gov.au/initiatives-and-programs/coronavirus-covid-19-gp-respiratory-clinics>



Respiratory Clinic

Patient attends respiratory clinic for clinical assessment and SARS-CoV-2 testing.  
Risk factors and severity of illness are ascertained.

Moderate/severe illness.



Refer to hospital via ambulance or private vehicle.

Respiratory clinic will follow up test result with patient, hospital will send discharge summary to respiratory clinic.

Mild illness and low risk patients who still require treatment for alternative diagnoses (eg. antibiotics).



Refer to patient's usual GP for a telehealth appointment.

Seek same-day appointment.

Mild illness and able to manage at home.



Refer home with instructions to self-isolate, especially while awaiting test result.

If anything unusual occurs or there are any concerns ring regular GP.



Positive test

Respiratory clinic sends results to patients with instructions to notify their usual GP for ongoing care and to re-test again if advised or if symptoms reoccur. Respiratory clinic notifies patient's usual GP.

Patient's usual GP is notified by Pathology Results download software or by fax. DoH is also notified by Pathology which is directly involved in on-going care.



Negative test

If patient has mild symptoms and a negative SARS-CoV-2 test, they are instructed to manage their symptoms at home and to contact their usual GP for further advice as needed.

Respiratory Clinic will notify patients and advise to re-test if any symptoms re-occur. Advised to contact usual GP for on-going care.