

Accreditation Success for Practice Managers in the Gippsland region

Gippsland PHN Education Event: 01-02PMNM21-22

An invitation is extended to Practice Managers to attend this online two-part education and networking event

ONLINE DATES

Part 1.
THURSDAY
16 September 2021
10.00am – 12.00pm

[REGISTER
HERE](#)

Part 2.
THURSDAY
14 October 2021
10.00am – 12.00pm

[REGISTER
HERE](#)

After registering you will be sent a confirmation email with a link to join the presentation. Use the link and password to join for a prompt start.

TIME

9.45am
Join zoom

10.00am
Welcome and presentation

11.30am
e-Networking and Q&A

12.00pm
Conclusion

BOOKING DEADLINE

At commencement of session

WORKSHOP OUTLINE

To support Practice Managers undertaking accreditation, AGPAL will present this three-hour online workshop, to be delivered as a two-part series for Practice Managers. A consultant with extensive expertise on the RACGP Standards 5th edition will deliver the sessions focusing on the challenges Practice Managers encounter when undertaking accreditation and support the implementation of these Standards and the accreditation journey. Participants will receive a take home workbook containing activities to extend your learnings and inform the accreditation journey.

Part 1:

1. The Surveyor Processes
2. Preparing for the Surveyor Accreditation Assessment
3. Selected Core Module Indicators

Part 2:

1. Selected Quality Improvement Module Indicators
2. Selected General Practice Module Indicators
3. Areas of non-compliance in general practice accreditation

Note: This training is not specific to AGPAL accreditation and process and is applicable to any practice undergoing accreditation under the RACGP Standards.

FACILITATOR

Gary Smith,
(JP, FAAPM, CPM, FAICD)

Gary has over 30 years' experience as a practice manager, 21 years as an AGPAL Surveyor and has played an influential role in improving the quality and safety agenda for healthcare locally and internationally. Gary's work experiences have seen him on numerous national expert committees, influencing and contributing to the development of industry standards. Gary is a leader in the professional development of healthcare staff as an Academic Director for UNE Partnerships. Gary holds the position of Chair for Quality Innovation Performance Limited (QIP) and independent Directorships on the Boards of AGPAL, GPW Tasmania and the Nepean Blue Mountains Local Health District and Nepean Blue Mountains Primary Health Network.

LEARNING OUTCOMES

1. Use the surveyor assessment
2. Identify challenging indicators and strategies in the Core, Quality Improvement and General Practice Modules
3. Recognise indicators of non-compliance and strategies to meet compliance



Quality
Innovation
Performance

See [Gippsland PHN Events page](#) for all event information