

MYMEDICARE REGISTRATION FOR RESIDENTS OF AGED CARE HOMES

What are the benefits of MyMedicare to residents of aged care homes, their practice and GP?

Where a patient's relationship is voluntarily documented with their nominated GP in MyMedicare, this relationship will be visible on My Health Record. This allows a patient's nominated GP to be identified easily by other healthcare providers and services, facilitating improved communication.

Eligible residents in aged care homes who register with MyMedicare will unlock funding for their nominated practice and GP via the General Practice in Aged Care Incentive (GPACI). This will assist in the provision of continuous, quality primary care services in the form of regular visits and care planning.

Longer telehealth (phone) items (level C and D) are only available to MyMedicare registered patients.

How should my practice prepare?

While the specific details of the General Practice in Aged Care Incentive are still to be released, the first step in preparing for the roll out of the initiative is to ensure your practice, your GPs, and your eligible patients in residential aged care homes are registered in MyMedicare.

1. Ensure your practice is registered for MyMedicare and your GPs are linked to your practice in the Organisation Register (in HPOS) and you have added the MyMedicare program to your organisation site record. [Information for MyMedicare general practices and healthcare providers](#)
2. Engage with and provide information regarding MyMedicare, to your patients in residential aged care homes and their families. [Download patient information/FAQ](#).
 - a. Information can be provided regarding the usual online registration methods if the resident, Power of Attorney (POA), or Next of Kin (NOK) has access to the resident's [Medicare online account](#) [OR Express Plus Medicare mobile app](#)
 - b. For most residents, online registration will likely not be possible and so you will need to implement a registration process using the [MyMedicare registration form](#).
3. Once the registration form is completed and signed, arrange the return of the form to the practice for entering into the MyMedicare system via HPOS. [Instructions for registering the patient in MyMedicare](#). **Do not** send the form to Medicare or Services Australia.

Here are suggestions from three practices on how to communicate with patients:

We prepared a letter to accompany registration forms for all residents, sent them over to the home for them to arrange signatures from residents or resident's NOKs. The forms were then returned to us and we registered them in MyMedicare. Our list of residents is continually monitored for new patients and we update accordingly.

Our practice nurse will have the discussion with the resident and family and complete the registration form. Our administration staff will upload details into PRODA/HPOS.

We have been sending the MyMedicare Registration form with our influenza vaccination consent form, so that the resident and NOK can complete them at the same time.

What is currently known about the general practice in aged care incentive (GPACI)?

- It is a new way to provide an incentive payment to GPs and general practices delivering care to patients living in residential aged care homes.
- It will replace the current Aged Care Access Incentive (which has a funding cap of \$10,000 per annum) with no cap on payments.
- It is expected to consist of \$300 per patient payment to the GP to provide regular quality care. An additional \$130 per patient payment will be made to the practice for scheduling and coordinating the care. Rural loadings will apply.
- To receive the GPACI payments, practices, GPs, and patients will need to be registered and linked in MyMedicare and be registered in the GPACI program.

When will it come into effect?

- Practices will be able to register themselves and their patients for GPACI in MyMedicare from 1 July 2024.
- GPACI commences 1 August 2024.

