

Strategic Plan 2023-25

phn
GIPPSLAND

An Australian Government Initiative

Gippsland PHN - a trusted and credible source of information, a vehicle for collaboration, and strong advocate, essential to local decision-making.

Our vision and strategic purpose:

A measurably healthier Gippsland

Our Values

Community centred
Ethical and respectful
Innovative Accountable
Quality

Our functions



Health Intelligence



Commissioning Services



Primary Care Improvement



Designing for Seamless Care

driving system enhancement

Our strategic objectives

Progress priority issues

The most needed health issues are understood and invested in using local strengths.

Exceptional organisation

We operate in a financially sustainable manner, with strong governance and staff who are capable, engaged and well led.

Strengthen workforce capability

Professionals and providers have knowledge, use best practice and improve skills.

Commission for service access

People can access services at the right time and in the right place, especially where gaps exist and in hard to reach locations.

Facilitate seamless care

Community, consumers, carers, professionals and providers work together.

Intended Outcomes

- Population level issues and trends are understood, forecast, and shared.
- Key regional and local issues are prioritised for action.
- Critical issues are advocated for in relevant settings.
- Impacts of, and evidence for, our investments are demonstrated.

- Consumers are supported to use technology and other means to improve local access to services and reduce demand burden and bottlenecks within physical/in-person services.
- Service delivery commissioned to address gaps in local communities.
- Access pressures are reduced (affordability, transport).
- People and places in Gippsland experiencing the most need have access to appropriate services.

- Consumers own and use their own data.
- Primary care providers connect to each other, with diagnostics providers, community health and hospitals.
- Agencies use collaborative processes to enable seamless consumer care.

- Clinical improvement activities highly subscribed and routine.
- Clinicians have access to best practice training and education.
- People in Gippsland know about their health and local health services.
- Primary Care providers attract and retain staff, and are supported to deliver safe, high quality services.

We achieve our objectives through:



Values



People



Data



Advocacy



Mobilisation



Governance