



Tell Gippsland PHN

INTRODUCTION:

Gippsland Primary Health Network gathers feedback from community members, advisory groups and health professionals. This is a summary of what we've heard so far in 2023 about what is impacting health and wellbeing, and how we can make improvements.



Lack of local access to coordinated services:

- Paediatrics
- Disability services
- After hours services and Emergency Departments (long wait time)
- LGBTIQA+ services



Mental health service issues:

- More people with severe and complex needs
- More children need support
- Services struggle with high demand
- People with multiple issues find it difficult to access the right support



Workforce:

- Shortage of healthcare professionals
- Workers stressed
- People avoid seeking care because GP is busy



COVID-19 impact:

- Vaccination uptake low
- Confusion about where to access care
- COVID-specific clinics closing impacts GPs



Other factors affecting health:

- Less bulk billing
- Increased gap fees
- Gambling
- Native forest logging closure

WHAT'S WORKING WELL:

"GP providing vaccinations"
- Community member

"Increased presence of holistic health practitioners in the region"
- Community member

"Local Government commitment to increasing and maintaining safe public spaces"
- Community member



Tell Gippsland PHN

SUGGESTIONS:

“More accessible food hub to increase food security”

- Community member

“...social events with food provided free”

- Community member

“More lived experienced volunteers are needed in the community who could share with others, to help to reduce shame and stigma.”

- Community member

Resources and services

Gippsland PHN is committed to working towards a measurably healthier Gippsland. Here are some resources and services that respond to what we have heard so far in 2023.



- **Priority Primary Care Centres** for urgent attention but not an emergency response.
- **New resources** for Gippsland people diagnosed with dementia or cognitive decline.
- **HealthAccess Telehealth After-Hours Program** for after-hours medical support.
- **COVID-19 vaccination.**
- **Priority issues papers.**
- **My health app.**

We need to link residents to health services more effectively and to overcome the barriers that exist to seeking help sooner

- Community member

TELL US MORE...



**Tell Gippsland
PHN Webpage**



**Feedback
Survey**



**Become a Gippsland PHN
community contact**

If you have questions or would like to request the detailed document that informed this infographic, please contact tellgippslandphn@gphn.org.au or (03) 5175 5444.