

Priority Primary Care Centre

Confirmed-PPCC exclusion criteria (non-exhaustive list)

Usual Care:

- If you have any condition that can wait several hours or days or any chronic or long-standing condition → GP

Emergency Care

- Life or limb threatening conditions → call 000

Theme	Public message	Sector message
Infection		Sepsis, septic cellulitis
Injury	<p><i>Call 000</i></p> <p>Bleeding - severe Burns - major Fracture - major/bent limb/breaking the skin Head trauma - (with Loss Of Consciousness) Poisoning or overdose Abdominal pain following trauma If you are experiencing significant bleeding Back pain with tingling, numbness or muscle weakness</p>	<p>Head, neck or back injury where fracture or intracranial haemorrhage is suspected. Haemorrhage that cannot be controlled Paediatrics with abdominal pain relating to trauma (any age) Head Injuries with LOC that have not returned to normal neurological function Back injury with neurological abnormalities</p>
Respiratory	<p><i>Call 000</i></p> <p>Asthma attack - severe Breathing difficulties – severe/unable to speak Chest pain Children with sucking in between ribs or head bobbing when breathing and clear vomiting</p>	Serious breathing difficulties
Gut	<p><i>Call 000</i></p> <p>Abdominal pain - sudden and/or severe</p>	Crohns Diverticulitis
Ear Nose and Throat	Bleeding after tonsil removal	Complication from surgery (contact surgeon)
Fainting or Fitting	<p>Signs of Stroke FAST - Face drooping-Arm weakness-Slurred speech-Time to call 000 Limp or floppy child, not responding Fitting without return to normal - any age Fitting and on blood thinners</p>	Unconscious collapse/falls with concurrent anticoagulant or antiplatelet use Limp or floppy child, not responding.
Skin condition/allergy	<p>Has required use of an epi-pen before (anaphylaxis) Fever, pale blotchy skin and irritable</p>	Anaphylaxis, suspected meningococcal
Infants and Pregnancy	<p>Child with Abdominal pain without diarrhea Child vomiting without diarrhea Heading injury with a loss of consciousness Premature babies younger than 12 months old Confirmed ectopic pregnancy</p>	<p>Appendicitis Pregnancy issues post first trimester Ectopic pregnancy</p>
Miscellaneous	<p><i>See your usual GP</i></p> <p>Routine health assessments Care plans Repeat prescriptions</p>	<p>Complication from surgery (contact surgeon) Severe pain Unable to mobilise independently or unassisted with existing aid Drug overdose Administration of narcotic analgesia prior to arrival Requirement for ongoing Intravenous narcotic analgesia Unstable or complex mental health issues Not managing at home/likely to be admitted Bariatric (> 200kg)</p>