

Priority Primary Care Centre

Confirmed-PPCC inclusion criteria (non-exhaustive list)

Patient must have a level of independent mobility AND:

- An injury or illness that is suitable for management in a primary care setting
- Requires same day review
- Is unable to access GP and/or only option is to present to ED

Theme	Public message	Sector message
Infection	Fever Pain or burning when urinating Skin infection	Non-septic cellulitis failing to respond to oral antibiotics Sexually Transmitted Infections Cellulitis/abscesses Urinary Tract Infections
Injury	Back pain Bruises, cuts and grazes Fracture - suspected Sprain Foreign object - ear, nose, eye Burns - minor Bites - dog, bugs	Lacerations/ Abrasions Minor burns Suspected fractures, sprains Sports injuries Minor injuries Occupational health & workplace injuries Minor head injuries without LOC
Respiratory	Asthma attack - mild/moderate but can still talk in sentences Cough Trouble breathing but can still talk in sentences	Bronchitis Minor illnesses
Gut	Heartburn Nausea, vomiting Abdominal pain under 50 years not related to an injury Constipation or diarrhoea	IV rehydration – gastritis, hyperemesis
Ear Nose and Throat	Earache Eye irritation/redness Sinus pain Headache ongoing	Ear Nose Throat conditions
Fainting or Fitting	Fainting - brief Headache or migraine Short Fitting episode then recovery to normal-not following head injury Typical seizures you have experienced before	After fitting and recovery to normal, all ages, not related to head injury
Skin condition/allergy	Allergy Rash Infected pimple or cyst Lumps and bumps, cuts or scratches	Rash Infected pimple or cyst Lumps and bumps, cuts or scratches
Infants and Pregnancy	Light bleeding in first trimester Excessive vomiting	First trimester bleeding (mild) Paediatrics
Miscellaneous		Simple Dental pain Minor illnesses