

Respiratory Clinic Patient Flow Process

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Patient



Rings their usual GP clinic

Patient is directed to contact respiratory clinic directly, GP clinic can do this on patients behalf.

If eligible, patient is directed to book appointment and complete patient registration form online with nearest respiratory clinic.



Patient phones National Coronavirus Helpline 24/7 on **1800 020 080** to ascertain eligibility for SARS-CoV-2 testing.

If eligible, patient is directed to book appointment and complete patient registration form online with nearest respiratory clinic.

Booking via link <https://www.health.gov.au/initiatives-and-programs/coronavirus-covid-19-gp-respiratory-clinics>



Respiratory Clinic

Patient attends respiratory clinic for clinical assessment and SARS-CoV-2 testing. Risk factors and severity of illness are ascertained.

Patient will be offered the opportunity to be involved in the remote patient monitoring program using Lifeguard platform.

Moderate/severe illness.



Refer to hospital ED, notifying the ED of possible COVID status;

If strongly suspected for positive COVID status or likely to need ICU refer to LRH.

Respiratory clinic will follow up test result with patient, hospital will send discharge summary to respiratory clinic.

Mild illness and low risk patients who still require treatment for alternative diagnoses (eg. antibiotics).



Refer to patient's usual GP for a telehealth appointment.

Seek same-day appointment.

Mild illness and able to manage at home.



Refer home with instructions to self-isolate, especially while awaiting test result.

Respiratory clinic monitors patients until test results received (either via telemedicine or LifeGuard app).



Positive test

Patient is followed up by the Respiratory Clinic for at least 14 days, either by telemedicine or using the LifeGuard app.

Respiratory Clinic will coordinate additional testing until patient receives two consecutive negative tests within a six-day period.

Respiratory Clinic will call usual GP clinic once patient has completed self-isolation period.



Negative test

If patient has mild symptoms and a negative SARS-CoV-2 test, they are instructed to manage their symptoms at home and to contact their usual GP for further advice as needed.

Patient can cease self-monitoring if using the LifeGuard app.

Respiratory Clinic will call usual GP clinic once patient has completed self-isolation period.