

Respiratory Clinic Patient Flow Process

WRC IS OPEN FROM MONDAY TO FRIDAY
FROM 9 AM TO 5 PM

AFTERHOURS: SEE CGH ACTION PLAN AND
AFTERHOURS GUIDELINES



Patient



If a patient requires assistance with Booking, they can ring 03-5143 7981. A text will be sent with the link for the booking and registration to complete.

Patient who need assistance with Registration may contact their regular GP clinic, or WRC.



Patient to book an appointment through [Hot doc LINK](#). (the eligibility criteria are built into booking system)

Patient will receive an email to complete an Online registration form.



Wellington Respiratory Clinic (Link to WRC Pathway)

Patient attends respiratory clinic for clinical assessment and SARS-CoV-2 testing. Risk factors and severity of illness are ascertained

All test results are marked for copy to be sent to usual GP/ Clinic

Patient will receive results via phone from WRC, All patient who have positive results their results will be sent via encrypted email to usual GP, as well.

Moderate/severe illness.



Refer to hospital via ambulance.

Respiratory clinic will follow up test result with patient, hospital will send discharge summary to respiratory clinic and regular GP.

Mild illness and low risk patients who still require treatment for alternative diagnoses (eg. antibiotics).



Refer to patient's usual GP/clinic for a telehealth appointment. Seek same-day appointment. WRC to send case summary via fax/email.

Mild illness and able to manage at home.



Refer home with instructions to self-isolate, especially while awaiting test result.

Regular GP/clinic monitors patients until test result received (via telemedicine).
Link to WRC Results flow chart



Positive test

If result is positive, information provided to regular GP for further management. All patients should attend an emergency department if clinical deterioration occurs. Notify the department of confirmed cases as soon as practicable by calling 1300 651 160, 24 hours a day.



Negative test

If patient has mild symptoms and a negative SARS-CoV-2 test, they are instructed to manage their symptoms at home and to contact their usual GP for further advice as needed.