Respiratory Clinic Patient Flow Process

WONTHAGGI MEDICAL GROUP
RESPIRATORY CLINIC
42 MURRAY STREET
(Please note entry via Biggs Drive)
WONTHAGGI, VIC
PH 5672 1333
M 0492 036568
MON-FRI 9-1

Patient

Rings their usual GP clinic

Patient is directed to contact respiratory clinic directly, GP clinic can do this on patients behalf.

If eligible, patient is directed to book appointment and complete patient registration form online with nearest respiratory clinic.

Patient phones National Coronavirus Helpline 24/7 on **1800 020 080** to ascertain eligibility for SARS-CoV-2 testing.

If eligible, patient is directed to book appointment and complete patient registration form online with nearest respiratory clinic.
Booking via link https://www.health.gov.au/initiatives-and-programs/coronavirus-covid-19-gp-respiratory-clinics

Respiratory Clinic

Patient attends respiratory clinic for clinical assessment and SARS-CoV-2 testing.

Risk factors and severity of illness are ascertained.

Moderate/severe illness.

Refer to hospital via ambulance.

Respiratory clinic will follow up test result with patient, hospital will send discharge summary to respiratory clinic.

Mild illness and low risk patients who still require treatment for alternative diagnoses (eg. antibiotics).

Refer to patient's usual GP for a telehealth appointment.

Seek same-day appointment.

Mild illness and able to manage at home.

Refer home with instructions to self-isolate, especially while awaiting test result.

Positive test

Patient's usual GP is notified of the positive result and follows them up with regular telehealth for at least 14-days.

If the patient remains able to stay at home, the respiratory clinic will coordinate additional testing as determined by the current guidelines.

Negative test

If patient has mild symptoms and a negative SARS-CoV-2 test, they are instructed to manage their symptoms at home and to contact their usual GP for further advice as needed.

Usual GP receives a copy of the test outcome in addition to the respiratory clinic.